



# Digital Marketing in South Korea



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## Introduction to the South Korean Market

In the digital age, online marketing is essential for businesses looking to reach a wider audience. South Korea which has become a global powerhouse in recent years is a market any business should consider. But what are the best strategies for marketing in South Korea? This comprehensive guide covers all the basics of digital marketing in South Korea, from SEO to social media. So whether you're just starting out or are looking to refine your existing strategy, read on for everything you need to know about marketing in South Korea.



## A Brief History of South Korea

Today, South Korea is best known for its cutting-edge technology and dynamic pop culture. Underneath this modern facade lies a deeply traditional society that is steeped in history and culture. For anyone interested in exploring South Korea, it is essential to understand the country's rich past. Only by doing so can one truly appreciate the incredible transformation that South Korea has undergone in recent years.

Although it has only been a separate country for less than one hundred years, South Korea has a vibrant history. From its early days as a nation ruled by powerful dynasties to its years as a Japanese colony during the Second World War, and to its status as a booming economic powerhouse, South Korea has undergone profound changes in the last few centuries.

Just a few decades ago, South Korea was a largely unknown country, overshadowed by its more popular neighbors China and Japan. However, South Korea has since experienced a remarkable transformation and is now one of the most developed countries in Asia. A key driver of this growth has been the development of the digital market. In particular, South Korea is home to some of the world's leading technology companies, such as Samsung and LG. These companies have helped to put South Korea on the map as a major player in the global tech industry.

Apart from that, South Korea's vibrant pop culture scene has also played a role in its rise to prominence. K-pop groups like BTS are now household names around the world, and South Korean dramas are a hit with viewers across Asia and the world. Thanks to its rich history and culture, rapidly growing economy, and cutting-edge technology, South Korea is well on its way to becoming a leading digital nation.

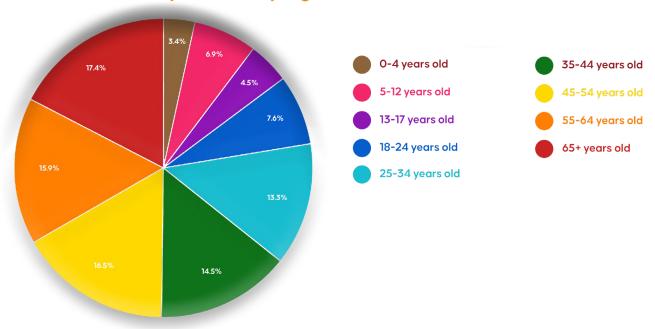
## A Look into the South Korean Market

## **Market Demography**

South Korea is a key player in the global economy, and its market holds great potential for businesses looking to expand their reach. Given its importance on the global stage, it is no surprise that businesses of all types are eager to enter the South Korean market. Before doing so, it is important to understand the country's demographics.

The population of South Korea is a little over 51 million by 2022. The ratio of males to females is nearly equal at 49.8% to 50.2%. This makes South Korea an attractive market for products and services targeting both sexes. Overall literacy of the population above 15 years of age is 98% and 81.5% of the population is in urban areas, which are both important factors to consider when developing marketing campaigns.

## South Korean Population by Age



According to the above diagram, the majority of the population is of working age, which bodes well for businesses seeking to enter the South Korean market. Additionally, the population is relatively evenly distributed across age groups, indicating that there is potential to reach consumers of all ages with products and services.

## **Digital Growth**

The digital growth of the South Korean market is nothing short of astonishing. In just a few short years, the country has gone from of becoming the connected dial-up internet to one most countries in the world. Today, almost every South Korean (96.6%) has a smartphone with 122.6% mobile connections compared to population.98% of the population has access to the internet while social media usage is also through the roof, with 91.2% of the population active on them.

Devices like laptops/desktops and tablets are becoming increasingly common, with 76.9% and 36.5% of the population owning one, respectively. There's no doubt that the South Korean market is rapidly digitizing, and businesses would be wise to take notice.

## **Korean Entertainment Industry**

When looking into the South Korean market, one industry you cannot ignore is the entertainment industry. Starting with a slow beginning, the Korean entertainment industry has seen rapid growth and has shaped into a global phenomenon with an identity of its own. This is reflected in the South Korean economy, with the entertainment industry contributing a significant amount of money to the country's GDP.

In recent years, a number of Korean dramas and films have found international success, and the popularity of K-Pop has spread around the world. K-pop and K-drama are now household names in many countries, and the popularity of Korean celebrities has reached new heights. As a result, the South Korean market is an increasingly attractive destination for foreign businesses. In addition, the Korean government has been very supportive of the entertainment indutry, providing funds and other resources to help it grow.

## Why Should You Enter the South Korean Market?

South Korea is a country with a rapidly growing economy and a rich history of technological innovation. In recent years, the country's economy has grown exponentially, resulting in a GDP of 1.8 trillion USD according to worldbank.org. This growth is driven in part by a large and affluent urban population, who have a per capita income of 34000 USD. Furthermore, the political stability in South Korea is attracting businesses to invest there.

The Korean market also has a thriving and expanding eCommerce industry. Thanks to the booming internet and mobile industries in South Korea, online shopping has become a major part of the country's retail landscape. There are plenty of opportunities for businesses to enter the South Korean market and tap into this growing industry. The South Korean market offers a huge potential customer base, well as a developed infrastructure that supports eCommerce businesses.

As a result, South Korea presents a unique and highly lucrative market for businesses of all sizes. Additionally, the country's commitment to technological innovation makes it an ideal place to introduce new products and services. Many Western companies are now setting their sights on the South Korean market, looking to capitalize on the growing popularity of South Korean culture. With a growing economy and a proven track record of innovation, South Korea is an excellent choice for businesses looking to enter the Asian market.



## The Digital Landscape of South Korea

As the world becomes increasingly digitized, South Korea has emerged as a leader in the development and adoption of new technologies. Home to some of the world's largest tech companies, South Korea is at the forefront of the digital revolution. From social media and gaming to eCommerce and mobile payments, Korean consumers are quick to embrace new platforms and services. This has created a vibrant and dynamic digital landscape, with a wide range of options for businesses and individuals alike. With its highly connected population and advanced infrastructure, South Korea is well-positioned to continue its role as a leading player in the digital economy.

A key factor in the country's success has been its willingness to embrace new digital platforms and technologies. South Korea is now home to a thriving eCommerce sector, and Koreans are some of the heaviest users of social media and mobile apps in the world. The country is also a leader in mobile payments and online banking, with many Koreans making regular use of these services. In short, South Korea's embrace of digital technology has helped to transform the country into a powerhouse in the global economy.

Let us take a deeper dive into the digital landscape of South Korea.



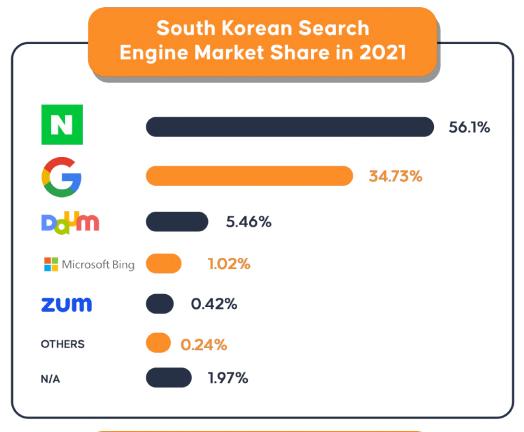
## Popular Search Engines in South Korea

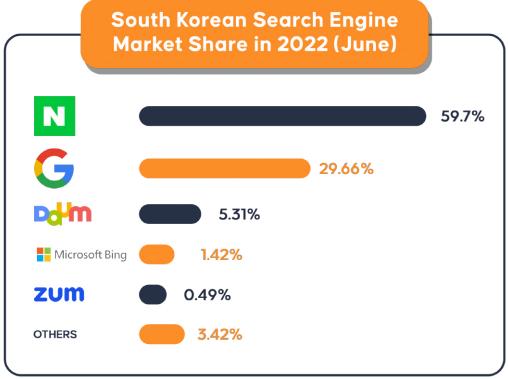
South Korea is home to a number of popular search engines, including Naver, Google, and Daum. Naver's monopoly in the South Korean search engine market faced fierce competition with Google entering the market. The following graph shows clearly how the search engine market share has changed over the past few years.

## Trend of South Korean Search Engine Market Share (%)

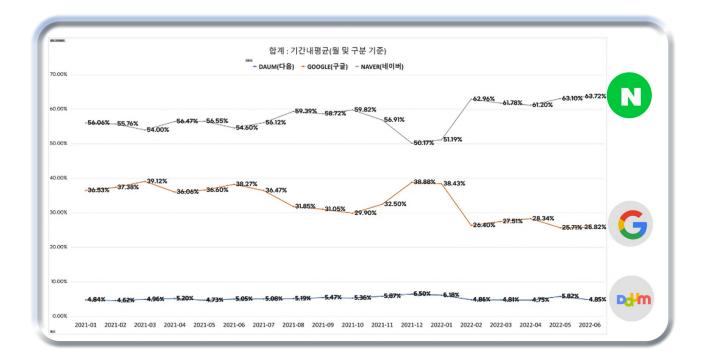


Apart from these three major players, several other search engines are active in the market, such as MSBing and Zum. But their presence is almost negligible. According to statista.com, the overall search engine market share at the end of the year 2021 was as follows.





The above diagrams show who the major players are in the South Korean search engine market: Naver, Google, and Daum. The next diagram shows how the usage trends have shifted for these three major players.



## NAVER

Naver is the most popular search engine in South Korea, with a market share of around 55-60%. It is a subsidiary of the Korean conglomerate Naver Corporation, and it was launched in 1999. Naver offers a wide range of services, including a news platform, an online dictionary, and a messaging app. It also has its own web browser, called Whale. We will discuss other Naver products in detail later in this ebook.

## Google

Google is the second most popular search engine in South Korea, with a market share of around 30-35%. It is the world's largest search engine, and it was launched in 1997. Google offers a number of services beyond search, including Gmail, Google Maps, Google Ads, and YouTube.

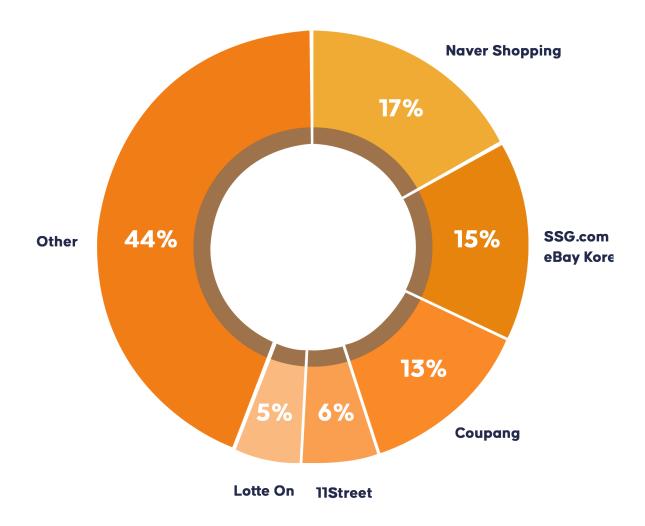


Daum is the third most popular search engine in South Korea, with a market share of around 5%. It was founded in 1997 as an email service provider before eventually joining Kakao and expanding into other areas. Daum offers several services beyond search, including news, blogs, and social networking. More about Daum is discussed in the section on Kakao.

## South Korean eCommerce Industry

The South Korean eCommerce industry plays a significant role in the economy of the country. From fashion to toys, everything can be bought online and delivered to the doorstep. This ease of purchasing facilitated by the online finance infrastructure of the country has led to the rapid growth of eCommerce. The year 2021 recorded revenue of 92 billion USD from eCommerce making it one of the most profitable industries in the South Korean market. The compound annual growth rate (CAGR) for the next four years is expected to be 5%.

The eCommerce revenue in South Korea is dominated by fashion (27%), food & personal care (23%), and electronics & media (19%), while toys, hobbies&DIY, and furniture & appliances make up the rest. Among the leading eCommerce retailers are Naver Shopping, SSG eBay while other retailers Korea. and Coupang, many are also competing in the market. The strong growth of the eCommerce industry is driven by the increasing adoption of smartphones and the growing popularity of online shopping among young consumers.



recent years, the South Korean eCommerce industry undergone explosive growth. As seen in the above diagram, a wide variety of retailers have emerged and found success in the market, thanks to the increasing number of consumers who are shopping online. The trend shows no signs of slowing down, as more and more people are discovering the convenience and ease of shopping online. With a that is highly connected and very population comfortable with technology, it is no wonder that the eCommerce industry in South Korea is thriving.

South Korea is a great example of how eCommerce can develop in countries with good digital infrastructure and a population with spending power. The country's eCommerce industry has been booming, owing to efforts by both businesses and the government to make online shopping easier for consumers. With such support and growth, eCommerce is one of the major aspects of the South Korean digital landscape that no business could ignore.



## Digital Marketing Strategies for South Korea

As the world becomes more digital, businesses are increasingly looking for ways to reach their customers online. With South Korea being one of the most connected countries in the world, one of the most effective ways to reach customers is through digital marketing. Digital marketing allows businesses to target and reach a large number of potential customers at a relatively low cost. Additionally, digital marketing is very effective in building brand awareness and generating leads. For these reasons, businesses that are looking to enter the South Korean market should consider using digital marketing strategies.



But what exactly is digital marketing? It's any form of marketing that uses digital channels to reach customers. This can include everything from search engine optimization (SEO) to social media marketing to email marketing. It gives you the ability to reach a large audience with minimal effort. With traditional marketing techniques, you would have to rely on things like print advertising or face-to-face interactions, which can be time-consuming and expensive. With a carefully executed digital marketing strategy, you can reach potential customers all over the world with just a few clicks.

Another benefit of digital marketing is that it allows you to track your results. With traditional marketing, it can be difficult to tell whether your investment is paying off. With digital marketing, you can easily see how many people are interacting with your ads and how they are responding to your message. This makes it easy to adjust your strategy on the fly to ensure you get the most bang for your buck.

If you want to succeed in South Korea's competitive business landscape, you need to be using effective digital marketing strategies. With its vast reach and easy tracking, digital marketing will help you take your business to the next step. In this section, we are going to take a look at the most effective digital marketing strategies for South Korea.



## Main Channels for Online Brand Search



## **SEO in Korea**

While SEO (search engine optimization) is a global phenomenon, it has taken on particular importance in South Korea. This is due in large part to the fact that the country has one of the highest rates of internet usage in the world. As a result, businesses in South Korea have had to adapt their SEO strategies to meet the needs of a highly connected population. While the usual SEO elements such as page titles, meta descriptions, headings, and images are important for optimization, other aspects play a part in South Korea-specific search engine optimization.

## **Keyword-Rich Domains**

One of the most notable features of Korean SEO is the use of keyword-rich domain names. By including relevant keywords in their domain names, businesses can improve their search engine rankings and attract more visitors.aspects play a part in South Korea-specific search engine optimization.

## **Short-Tail Keywords**

Another approach SEO is content marketing. By creating to sharing high-quality content, businesses can attract more visitors their websites and improve their search ranking. In addition, content marketing can also help to build brand awareness and create a more engaging online presence. One of the most popular content marketing forms is blogging with unique, custom-made content. In a market with so much competition, generic content just won't cut it. You need to show potential customers that you have something special to offer - and that starts with well- written, keyword-rich content that speaks to their needs and interests.

## **Optimized for Mobile**

With more than 94% of the population accessing the internet via mobile phones, SEO in South Korea has to be optimized for mobile. Mobile SEO takes into account the different ways that users interact with their devices, as well as the smaller screen sizes and data constraints that come with using a mobile phone. As a result, mobile SEO focuses on creating content that is easy to read and navigate, as well as optimizing website loading times and reducing data usage.

The SEO strategies that work in other countries may not work as well in South Korea, SO it's important to do your research and understand the unique features of this market before you start following any optimization campaigns. In the sections, we strategies will discuss platform-specific **SEO** for South Korea.

## Social Media or SNS Marketing

Social media, commonly referred to as SNS (social media networks) locally, is an essential tool in digital marketing. South Korea has one of the highest rates of social media usage in the world, with over 46 million active users (91.2% of the population). Consequently, social media marketing (SMM) is a powerful tool for businesses looking to tap into the South Korean market.

There are a variety of social media platforms that businesses can use for SMM. While global platforms (Instagram, Facebook, etc.) are popular, domestic platforms such as KakaoTalk, Naver Band, and Daum Café have established themselves in the market for a long time. These domestic sites have the advantage of a loyal user base and continue to serve them with innovative features. Businesses should consider using a mix of both domestic and global platforms to reach the widest possible audience.

## Top 10 Most Used Social Media in South Korea - February 2022



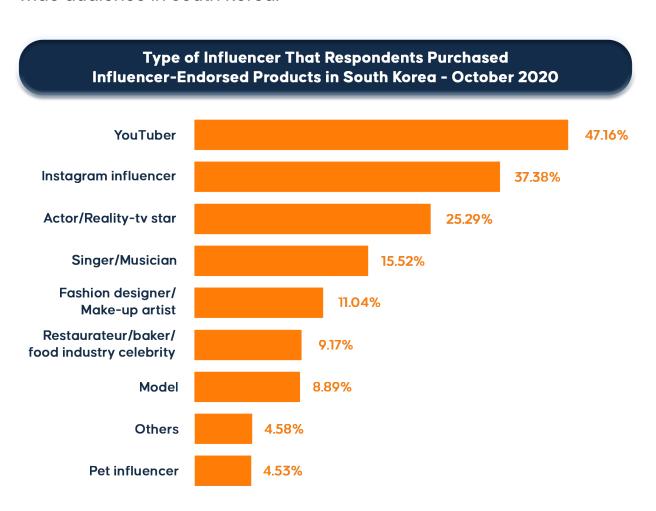
## Top 5 Most Popular Social Media in South Korea by Age Category - February 2022



To be successful on social media in South Korea, it is important to produce content that is relevant and engaging. Posts should be timely and relevant to current trends. In addition, content should be presented in an attractive and visually appealing way. Video content is particularly popular in South Korea, so businesses should consider investing in this type of content. Finally, it is also important to monitor feedback and respond quickly to any negative comments. By following these tips, businesses can develop aneffective social media presence in South Korea.

## KOL and Influencer Marketing

One way to maximize the impact of your social media marketing campaign is to enlist the help of key opinion leaders (KOLs) and influencers. An influencer is a social media user who has a large following on social media. In contrast, a KOL is a well-known and trusted influencer with experience and expertise in a given field. South Korean consumers are known to research products they wish to buy and KOL marketing is one of the key strategies to attract them. By selecting and working with KOLs and influencers to promote your brand, you can significantly increase the reach and impact of your social media campaign. By leveraging the reach and influence of these social media users, you can effectively market your business to a wide audience in South Korea.



## Share of People Who Have Purchased a Product Endorsed by an Influencer in South Korea, by Age - October 2020

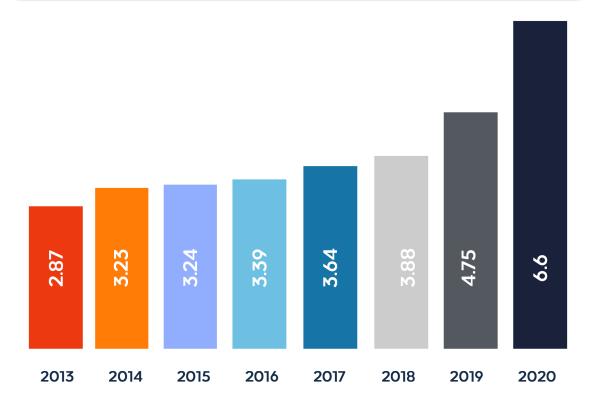


According to the above diagrams using influencers or KOL from the relevant platforms can have a notable impact on consumer purchasing behavior. So, as a business incorporating KOL and Influencer marketing into your digital marketing strategy should bedone accordingly and with careful consideration.

## **Paid Advertising**

Paid advertising is one of the most effective digital marketing strategies for businesses targeting South Korea. Paid advertising allows businesses to specifically target users' online activities with laser precision. According to studies, online advertising revenue has grown significantly in recent years, and it is expected to continue growing in the coming years.

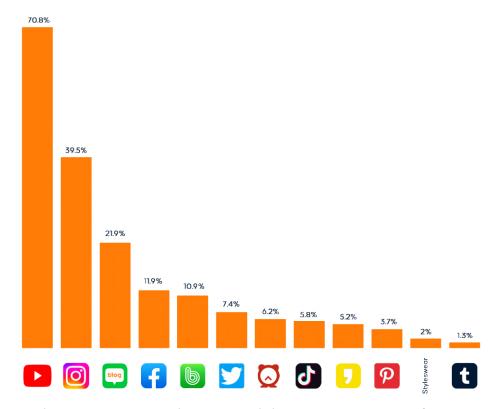
## Annual Revenue of Advertising (Online Media) in South Korea from 2013 to 2020



(trillion South Korean Won)

To be successful with paid advertising in South Korea, it is important to understand the unique culture and consumer behavior of the country. South Koreans are highly receptive to advertising that is personal and tailored to their individual needs. As such, it is important to create ads that are specifically targeted at the South Korean market. Additionally, South Koreans are extremely tech-savvy and have a high rate of internet penetration. This means that online platforms are an ideal place to reach potential consumers. Furthermore, South Koreans have a strong preference for visual media. Therefore, ads that are creative and visually appealing are more likely to be successful.

## Social Media Platforms Perceived as Having the Most Advertisements in South Korea - 2021



When it comes to paid advertising, there are a few key platforms that are particularly popular in South Korea. Of course, Google Ads is a major player in paid advertising. Naver, the country's largest search engine, also offers a variety of ad products that can be customized to target specific demographics. KakaoTalk, another popular messaging app, also offers paid advertising opportunities. And finally, Daum, South Korea's third-largest search engine, offers both text and banner ads. By targeting these key platforms, companies can reach a large percentage of the South Korean population with their paid advertising campaigns.

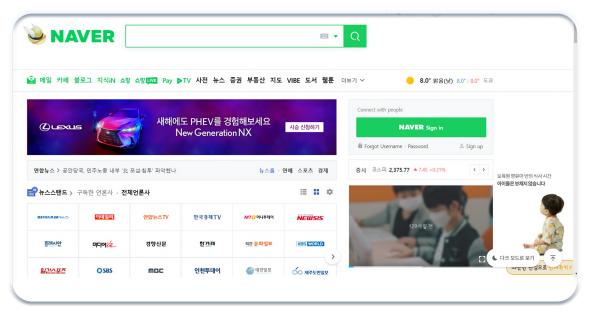
Paid advertising can be an effective way to reach consumers in South Korea if it is executed thoughtfully and strategically. By understanding the platforms used for paid advertising and the strategies that are most effective in this market, businesses can successfully reach their target consumers and generate sales. The opportunities for paid advertising in South Korea are clear, making it an essential component of any digital marketing strategy for companies doing business in this country.

## Digital Marketing with Naver



## Getting to Know Naver

Naver is a South Korean online platform, operated by the Naver Corporation, that debuted in 1999 as the first web portal in South Korea to develop and use its own search engine. It was also the world's first operator to introduce the comprehensive search feature, which compiles search results from various categories and presents them on a single page. Naver has since added a multitude of new services ranging from basic features such as e-mail and news to the world's first online Q&A platform Knowledge iN. Naver is the most popular search engine in South Korea with 1.2 billion active monthly visitors.



## **Naver SERP**

One of the things that set Naver apart from other search engines is its SERP, or search engine results page. While Google SERPs tend to be focused primarily on websites, Naver results are arranged by category, with options for ads, blogs, social media, and more. This can make it easier to find the information you're looking for, as well as to discover new content that you may not have found otherwise. In addition, Naver also offers a variety of other features, such as a news feed and weather forecast, meeting many users' needs.



## Power Link (Related Advertisements)

This section features advertisements that are the most relevant to the search query.

### **Related Search Terms**

On the right side of the screen, a box with related search terms will appear making it easier for the user to look up other relevant keywords.

### **Influencers**

Naver SERP gives more prominence to "influencers". The new algorithm will take into account the number of followers an influencer has when ranking results for certain queries. This is a significant change for Naver, which has traditionally relied on its own algorithms to determine the ranking of results.

## **VIEW (Blogs)**

The VIEW section displays a selection of blogs on topics that the user has searchedfor. Naver says that this update is designed to "provide Korean users with a richer experience when searching for information on various topics."

## **Naver Shopping**

This section lists entries that are available on Naver shopping platforms. The entries appear with a thumbnail, a small description, and the price.

## **Images and Videos**

Images and videos related to the search query will be featured under these categories.

### **Place**

This section is connected to Naver Map, where businesses can add their physical locations to it. When a search query is carried out if they match the locations will be displayed under this section.

## Encyclopedia - Knowledge iN

Naver's own encyclopedia, Knowledge iN, entries will be featured here.

### **News**

All the news items relevant to the search query and the keywords will be listed here.

## **Biz Site**

Pages that are categorized as business sites will appear in this section.

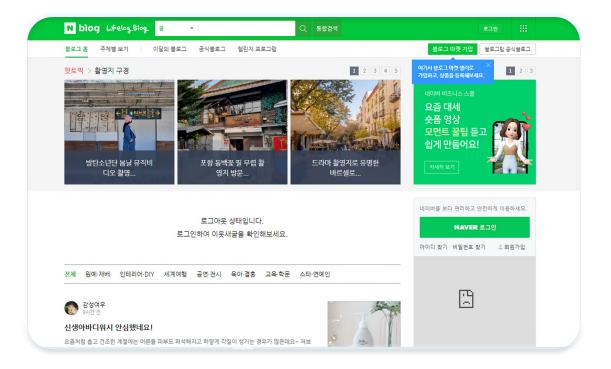
This is not exactly the same for every search query on Naver. The SERP layout varies depending on the keyword as well as the platform (mobile or desktop) used. But overall Naver SERP places more importance on user-generated content such as blogs and reviews. For a business operating in South Korea, it is this SERP that needs to be specially targeted for its digital marketing efforts. Getting on the first page of the Naver SERP includes Naver-specific SEO, advertising, and other aspects.

## Naver SEO

Getting noticed on Naver is more than optimizing your website. Whereas in Google, your website may rank according to its optimization but on Naver, many other factors contribute to the SERP ranking. For example, your advertising or content marketing efforts may get you a better ranking than your brand website. Let us explore how to improve your Naver SEO with content marketing.

## **Naver Blog**

### **NAVER BLOG**



Naver Blog is one of the most popular blogging platforms in South Korea that offers a unique opportunity for businesses to reach consumers. While the platform is not as widely known in the West, it has a significant market share in South Korea and is used by millions of people. Businesses that want to reach South Korean audiences can use the Naver Blog to improve their visibility on Naver SERP.

As we saw from the images of the Naver SERP, blogs get a prominent position on it. By optimizing their blog posts for the Naver search engine, businesses can ensure that their content is seen by a wider audience. The audience will be able to discover brand content and consequently the brand website and products. Here are some tips that can get your Naver Blog noticed by the search engine.

## **Unique Content**

Naver relies heavily on user-generated content, which means that having unique and well-written content on your blog can be essential for SEO success. Content such as product reviews by users or influencers can be a great way to promote a brand on the Naver Blog. In addition, Naver gives preference to blogs with frequent updates, so it's important to post new content regularly.

## **Branding on the Blog**

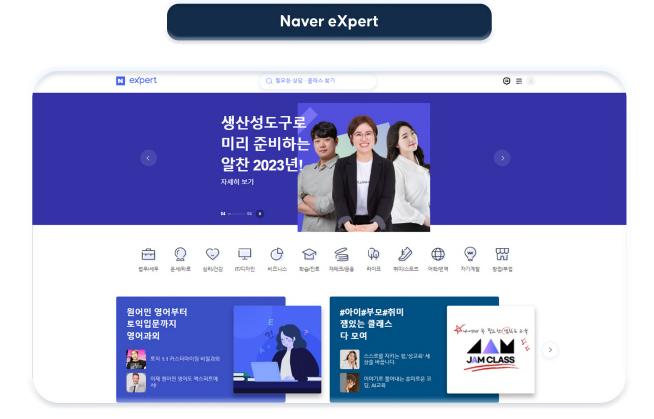
Using brand elements on the blog is a great way to build recognition for a business. Using the same structure and design across all the Naver Blog posts can help readers quickly identify the business. In addition, brand blogs can be a great way to promote new products or services. Featuring key information about the business can help potential customers to learn more about what it has to offer.

## Building Authority with Naver Knowledge-iN

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**NAVER KNOWLEDGE-IN** 

Naver offers a unique opportunity for businesses to build their brand and authority-NaverKnowledge-iNorJisik-iN. This is a Q&A platform where users can post questions and other users answer them. When someone searches for a particular topic on Naver, relevant content from Knowledge-iN appears in the search results. By answering user questions and providing expert information, businesses can build their authority and credibility on Naver.



The recently introduced expert feature on Knowledge-iN allows users to consult with verified experts in real time or through recorded classes. It has thousands of experts registered on the platform across a wide range of fields including academics, sports, arts and design, music, lifestyle, business, and more. A business can easily build its authority and credibility through this platform by providing expert industry-related knowledge.

As seen on the Naver SERP, Knowledge-iN content has its own place. Therefore, being very active and having a presence with authority on this platform is a great way to find visibility on the Naver SERP.

## **Naver Post**

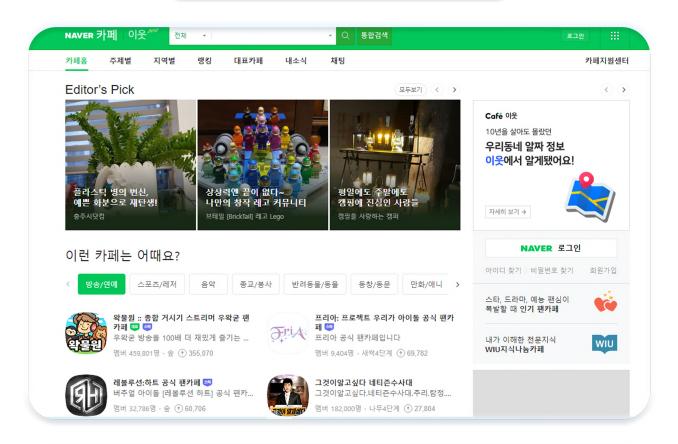
Similar to Naver Blogs, Naver Post is a platform where users can share updates, photos, videos, and more. But what sets Naver Post apart is its simplified interface and increased focus on multimedia content. For businesses, this makes Naver Post an ideal platform for product reviews, testimonials, and other visual content that can help to promote their brand. Usually, Naver Post is updated more frequently than on Naver Blogs, sometimes with several posts aday. Businesses can use Naver Post tokeep their followers engaged daily. This would help with SEO and visibility on the Naver SERP.

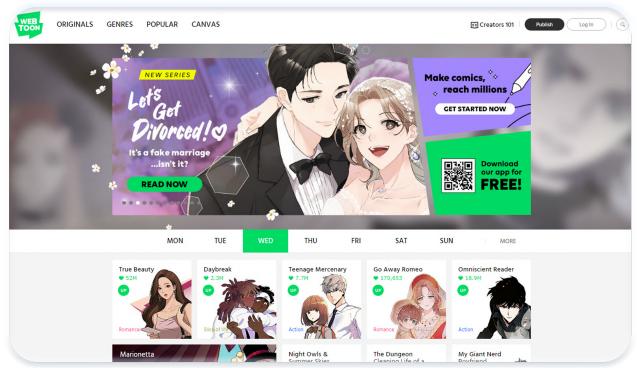


## **Social Media Marketing with Naver**

Naver is not just a search engine, it has its own social media platforms that a business can use for digital marketing. By developing connections with users on these platforms, a business can drive successful SMM campaigns in South Korea.

### Social Media Platforms by Naver





## **Naver Café**

Naver Café is a popular online forum in South Korea that can be used for social media marketing. It allows users to build communities around common interests where members can share content. There are 25 main categories on Naver Café, including games, lifestyle, and others. Businesses can create their own Cafés and build a community to increase brand awareness and engagement. It is advisable to post content on Naver Café at least once a day to build engagement. It is not only great for promotional content but also to build relationships with potential customers. Naver Cafés are a great way to increase SEO as Naver places Cafés high up in the SERP.

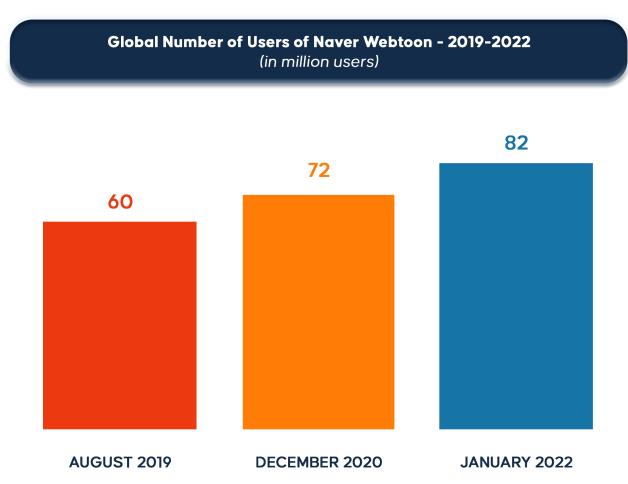
## **Naver Band**

Naver Band is a mobile community platform where users can create and join separate spaces or "bands" around various interests, hobbies, etc. Over the past few years, Naver Band has gained popularity among South Koreans. It has surpassed Instagram and Facebook and has become the most popular Social Media App in South Korea in the first quarter of 2022. Naver Band's popularity can be attributed to its ease of use and its ability to connect people with common interests.

Once a group or a Band is created, the app allows users to invite other members by sharing a Band URL via SMS, messenger apps, or email. For businesses, Naver Band provides an opportunity to reach a large audience with targeted messaging. By creating a Band and sharing relevant content, businesses can build an engaged following of potential customers. For marketers, Naver Band offers a unique opportunity to connect with consumers in a place where they are already spending a significant amount of time.

#### **Naver Webtoon**

Naver Webtoon is a digital comic publishing platform that has a large local and global reach. In South Korea, it is the most popular platform for reading webtoons or compact digital comics. Naver Webtoon offers a wide range of genres, from action to romance, and its intuitive interface makes it easy for readers to find new comics to enjoy.



This platform offers a unique marketing opportunity for businesses that may not appear as direct as on other social media. But by partnering with Naver Webtoon, businesses can promote their products or services directly to a highly engaged audience. By aligning their marketing efforts with Naver Webtoon's large and loyal user base, businesses can reach a larger audience than they would through traditional marketing channels.

## **Advertising on Naver**

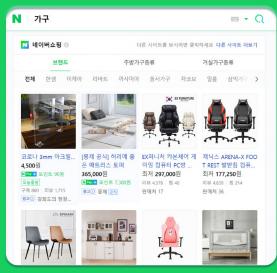
Naver offers several advertising options for businesses looking to reach a Korean audience. As the largest online platform in South Korea, it receives a huge amount of traffic each day. Therefore, advertising on Naver can be a great way to reach a large audience and promote your products or services. There are a few different ways to advertise on Naver, including banner ads, text ads, and display ads.

#### **Search Ads**

Naver's search ads are a great way to reach potential customers who are actively searching for something. With sophisticated targeting, it can deliver highly relevant content to individuals who are looking for it and boost direct visits to the target site. The performance of the ads can be checked through reports through the advertising platform. Plus, with detailed index analysis through premium services, the ad campaign can be fine-tuned and get even better results.

The cost of advertising on Naver is very reasonable, and businesses can set their ad spending to fit their budget. Naver also offers a pay-per-click or pay-per-view option for keyword views, so businesses only pay for the ads that are clicked on or viewed by users. There are several types of Naver Search Ads that businesses can use for their campaigns.





#### Site Search Ads

Site search ads are a type of online advertising that promotes websites and increases traffic. A site search ad is a basic search ad that contains text and a site link. The title can be up to 15 characters long, and the description can be up to 45 characters long. The site address (URL) is also included. Naver Site Search Ads are pay-per-click, which means that the advertiser only pays when someone clicks on the ad. They can be placed on the Naver SERP's Power Link and Biz Site areas as well as Blog, Knowledge-iN, and Cafes. They can also be placed on external sites affiliated with Naver Ads.

#### Shopping Search Ads

Naver's shopping search ads are a type of search ad specifically designed to increase product exposure and sales. The ad includes a product image with a short description and price. They are displayed in the shopping area of the Naver integrated search and the Naver Shopping search result page. They are available only to advertisers who are registered with Naver Shopping. These ads can be connected with the Naver Pay service as well for a better customer experience.

#### Content Search Ads

Content search ads are a type of online advertising that enables businesses to promote their brand and convert customers through content marketing. Content search ads are displayed in the VIEW area of the Naver PC/Mobile integrated search result page. They can only be advertised with designated keywords. The title, description, and thumbnail images of content search ads are designed to attract the attention of users and encourage them to click through to the website or landing page. By providing informative and relevant content, businesses can build trust and credibility with potential customers, which can ultimately lead to conversions.

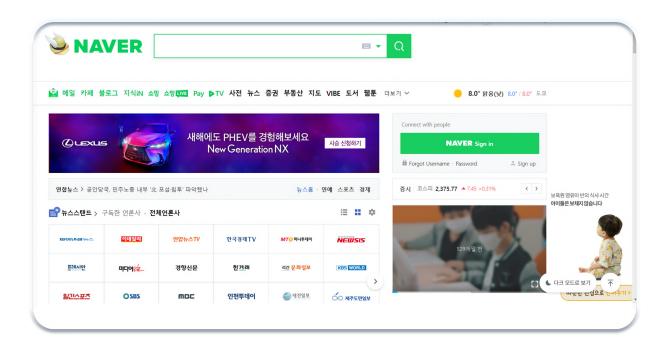


#### Brand Search Ads

Brand search ads are a great way to promote your brand. They use brand keywords, such as your business name and product names, to show up at the top of the Naver integrated search page. This makes it more likely that people will see your ad when they search for those terms. Brand search ads can consist of images, texts, videos, or a combination of all three. The components of the ad will differ depending on the product type. Brand Search Ads can be a great way to increase visibility and generate leads.

#### **Display Ads**

Naver Display Ads are a great way to reach a wide audience. There are several different types of display ads combining images, text and videos. Naver Display Ads offer continuous exposure on various pages in Naver on both mobile and PC, and they offer a great way to reach a wide audience. Thanks to the variety of ad types available, a business can customize its message to appeal to a specific target audience. Let's take a look at the different types of display ads offered by Naver.





#### Banner Ads

There are many different banner ads that you can utilize, such as the time board and rolling board. The time board Ad displays animated and creative ad banners, but its duration only takes one hour on a specific day. However, the rolling board can be viewed through computers or laptops.

#### Time board

Time Board Ad is a premium display banner ad that allows for exclusive display on Naver's front page for one hour. The advertiser can choose the most efficient hour out of the 24 hours to launch the ad, allowing for better targeting. Also, since the ad is displayed on the topmost space on Naver's homepage, there is no need to compete with other ads for attention.

#### Rolling Board

Rolling board ads are displayed on the right side of the Naver front page and can be targeted to specific ad-group users, such as age, gender and location. Rolling board ads are a great way to reach a large number of potential customers with a targeted message. And because they are displayed on the Naver front page, they are sure to get noticed.

#### Special DA

Naver's Special DA is an advertisement that's displayed on the most popular location on Naver's mobile main search website. The ad can achieve high advertising exposure and branding impact in a short period.

#### **Smart Channel**

These ads are displayed at the top of the Entertainment/ Sports/News section on Naver mobile search results. Because they are targeted at a specific audience, they are more likely to generate interest and clicks. This type of ad usually has a video or an image that plays along with an audio track. The overall effect of this type of ad is very captivating and it has proven to be successful in getting people to click on the link to learn more about the product or service being offered.

#### **Rich Media Banner Ads**

Rich media banner ads offer a more creative and engaging way to deliver a message to potential customers. Utilizing rich creative elements like video and images, can capture their attention and powerfully deliver the message. Naver Ads offers a variety of rich media banner ad types available, including video extensions, image extensions, countdown-type ads, and autoplay ads.

#### **Video Ads**

Naver offers video ads that are both engaging and short-form. Naver's video ads are priced on a CPM (Cost per Mille/Thousand Impressions) or CPV (Cost per View) basis, making them affordable for advertisers. Naver's video ad placements are also highly visible, ensuring that your ad will be seen by potential customers.

#### Naver GFA - Performance-Based Display Advertising

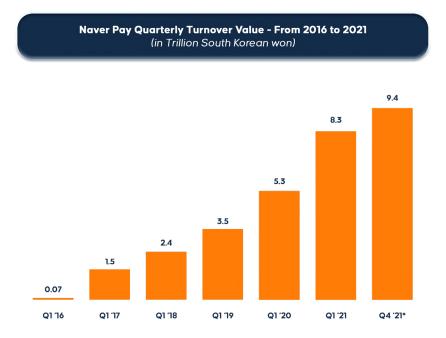
Naver GFA is a performance-based display advertising feature offered by Naver. It is a great way to target and scale at the same time based on 30 million daily active users. This service allows you to deliver your ads effectively with various creative configurations. Additionally, with Naver GFA, advertisers can target users' direct interests, purchase intentions, search intentions, and behaviors. With Naver GFA, ads can be placed on Naver's mobile main page, as well as on smart channels. Ads can also be placed on Naver Cafe and Band feeds as native image ads or image slide ads.

# Other Naver Services for Digital Marketing



#### **Naver Pay**

Naver Pay is an online payment service by Naver that offers users a convenient, user-friendly way to pay for products and services. The platform is integrated with other Naver services, making it a popular choice among customers. The following graph shows how Naver Pay has grown from 2016-2021.



Naver Pay also offers a number of benefits, including discounts and rewards, that make it an attractive option for consumers. Integrating Naver Pay in digital marketing campaigns can be beneficial, especially for promotional content where the target audience can make easy purchases.



#### **Naver Shopping**

Digital marketing is all about reaching your target audience where they are spending their time. These days, that means being present on the various shopping platforms that people use to make purchase decisions. Naver Shopping is one of the biggest shopping platforms in South Korea, and it offers a unique opportunity for businesses to reach consumers. The platform's popularity is evident from its revenue increase over the years.



Naver Shopping is integrated with the Naver search engine, so businesses that are present on the platform can benefit from increased visibility in search results. In addition, Naver Shopping offers a variety of features that businesses can use to engage with consumers, such as product listings, customer reviews, and special deals. Overall, Naver Shopping is an essential platform for businesses that are looking to reach consumers in South Korea.



#### **Naver Maps**

Naver Maps is a navigation tool that is specially made for use in Korea. It is for registered businesses with a physical location. This helps improve the SEO by including the business in Naver's directory. Especially on local search queries, the Naver SERP will prioritize businesses with a location.



#### **Naver Reservation**

This allows businesses to offer reservation services to their customers. For a business that is in the service industry, such as restaurants or beauty services, integrating Naver Reservation with its online promotional campaigns can increase customer engagement and sales.



#### **Smart Store**

Naver Smart Store is a service that enables anyone to open an online store and list their products. By using the Smart Store, businesses can improve their visibility on Naver search results.

# Digital Marketing with Kakao



# **Getting to Know Kakao**

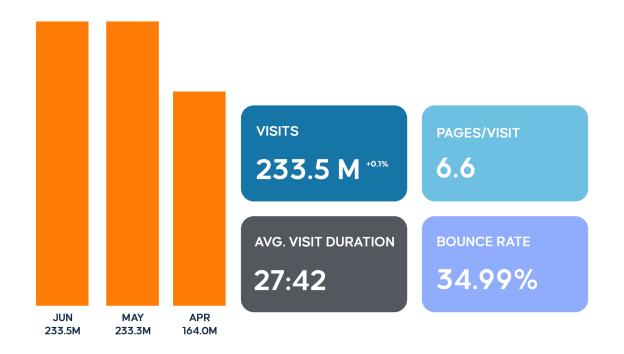
When you think of digital marketing in South Korea, the name Kakao cannot be ignored. Next to Naver, it is the other most popular platform in the market. Kakao was first launched in 2010 as a messaging platform that later introduced many products and services. In 2014, it was renamed Daum Kakao after merging with Daum Communications (launched in 1997). In 2015 it reverted to its original brand name of Kakao.

The company offers a wide range of services, including the KakaoTalk messaging app, the KakaoStory social media platform, and the KakaoGame gaming portal. It also operates the KakaoPay mobile payment service and the KakaoT taxi-hailing app. In addition to its core businesses, Kakao also has entered the financial industry with Kakao Bank. With millions of monthly active users, Kakao is one of the best platforms to include in your digital marketing campaigns.

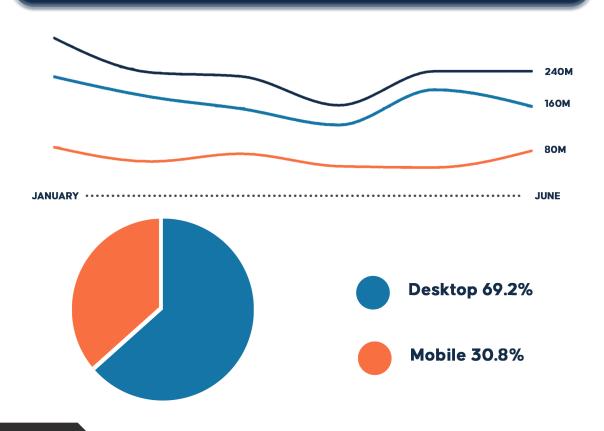
#### **Daum SERP**

Even though Daum has around a 5% share in the search engine market, it still has a considerable amount of usage. Most of the traffic comes from desktop computers while mobile traffic is slowly increasing.

#### Traffic and Visitor Engagement on Daum - 2022 (April - June)

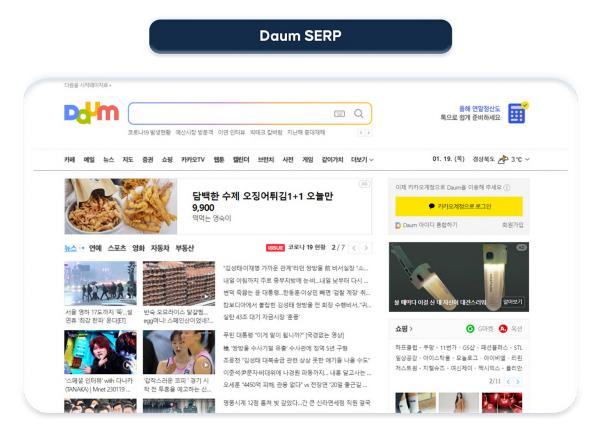


#### Daum User Traffic Share by Device - 2022 (Jan - June)



Like Naver, Daum SERP is arranged by categories. The SERP includes two main parts: the web results and the ads. The web results are the organic, non-paid listings that are displayed in response to a user's query. The ads are the paid listings that are displayed above or below the web results.

The results are displayed in a grid format with thumbnails, making it easy for users to find what they're looking for. In addition to the traditional text-based results, the Daum SERP also offers video and image results. This makes it a great tool to target users who are looking for specific information or visual content.



The placement of the search results may vary according to the query but paid advertising links always appear on the top. Most of these sections are similar to Naver SERP, therefore are not explored in detail. But the ones that are different will be discussed to give you a better idea.

#### **Paid Advertising**

When you perform a search on Daum, you'll notice that there are three types of links that may appear at the top of the SERP: Premium Links, Special Links, and Wide Links. These are all paid advertising products for keywords that businesses can use to promote their websites. Premium Links are the most expensive and visible type of link, appearing at the very top of the SERP. They are also the most effective, as they are more likely to be clicked on by users.

Special Links appear below the Premium Links but are still prominently displayed on the SERP. They are from eCommerce platforms connected with Kakao. And Wide Links appear next for other related keyword advertising. Businesses should carefully consider which type of paid link is right for them based on their budget and their advertising goals.

#### News, Images, and Videos

Just like on any other SERP, either Google or Naver, these sections display news, images, and videos related to the search query.

#### **Integrated Web**

The integrated web results section will display entries from both the web and Daum Cafe. At the bottom of each entry, it mentions where it is from, either a webpage or a cafe.

#### **Encyclopedia**

This section shows results from Daum Encyclopedia (Daum백과).

#### **Shopping (Other sites)**

This section shows results from other shopping sites that are not operatingthrough Kakao services. It is mentioned at the bottom that Kakao is not a party to the sale of goods.

#### **Places**

Like on Naver or Google, this section shows nearby locations related to the search query if it is applicable. For businesses operating with physical locations, incorporating the KakaoMap service is a good opportunity to be discovered on the SERP.

#### **Brunch**

Brunch is a blog platform affiliated with Kakao. If there is any blog related to the search query, it will be listed here.

#### Daum Movies, Daum Books, Melon Music

If there are movies, books, or music relevant to the search query, they will be featured under these categories.

#### **Sites**

Other sites that come up with the keyword or search query will be here.

#### **Kakao Story**

This is a social media platform by Kakao. If there are any entries related to the search query on Kakao Story, they will appear in this section.

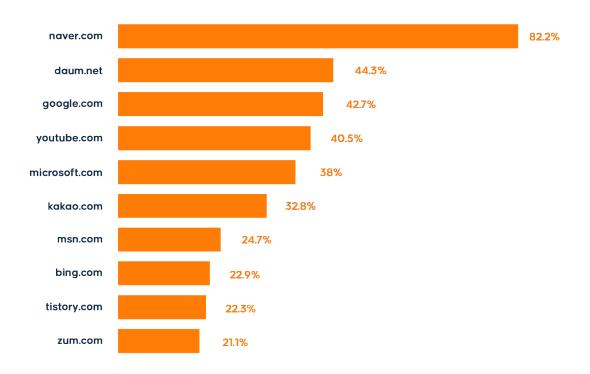
#### **Mobile Apps**

If there are mobile apps that are related to the search query, they will be listed here.

### **Daum SEO**

Just like on Naver, the Daum search engine has its unique way of displaying search results. Therefore, understanding how it helps with SEO is necessary. Though Daum is not as popular as the Naver search engine, it still has a specific audience, mostly among PC users.

#### Websites with the Highest Reach on PC in South Korea - 2022 (March)



This table shows that Daum still has a significant reach on PC. Therefore, including Daum SEO in your South Korean digital marketing campaign is a must.

# **Content Marketing with Kakao**

The content on a website is one of the most important ranking factors for both Naver and Daum. This is because the content is what search engines are designed to deliver to users – relevant and useful information in response to their query. Quality content is therefore essential to rank well on Daum, just like it is on Naver.

Creating content that is relevant to your target keywords and categorizing them according to the SERP sections (discussed in the previous section) will go a long way with your Daum SEO efforts.

# Social Media Marketing with Kakao

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Creating content that is relevant to your target keywords and categorizing them according to the SERP sections (discussed in the previous section) will go a long way with your Daum SEO efforts.



#### Kakao Talk

Kakao Talkis a fast and convenient way to reach Korean consumers through social media marketing. This app has many features that businesses can take advantage of to reach their target market. For example, Kakao Talk offers customized message templating, which allows businesses to send out mass messages with individualized information for each recipient.

Kakao Talk provides detailed analytics about who is interacting with your brand, so you can gauge the effectiveness of your marketing campaigns. Furthermore, Kakao Talk allows you to create Official Accounts for your business, which gives you a dedicated space to post updates and promotions. With its wide range of features, Kakao Talk is an invaluable tool for businesses looking to tap into the Korean market.



#### **Kakao Story**

Kakao Story is a social media platform that allows businesses to reach out to potential customers through stories, pictures, and videos. By creating engaging content and using hashtags, businesses can connect with Kakao users who are interested in their products or services. Kakao Story also offers a variety of features that businesses can use to track their performance and engage with their audience.

For example, businesses can see how many people have viewed their story, how many people have commented on it, and what kind of feedback they are receiving. Additionally, businesses can use KakaoStory to run marketing campaigns and special offers. Overall, Kakao Story is an effective tool for social media marketing. It allows businesses to connect with potential customers, track their performance, and run marketing campaigns.marketing campaigns.



#### **Daum Cafe**

Kakao's Daum Café is a social media platform that allows people with similar interests to gather and share information. The site also provides a space for users to relax and socialize. One of the unique features of Daum Café is its real-time trending function. This function helps users keep up with the latest hot topics on the site. In addition, Kakao's Daum Café also offers a variety of services, such as news, entertainment, and gaming. As a result, it is one of the most popular social media platforms in Korea.

It offers businesses a way to reach a large audience of potential customers. By creating a cafe on Daum, businesses can post content, interact with customers, and even offer discounts and coupons. In addition, businesses can use Kakao's advertising platform to target ads to specific demographics. As a result, Kakao's social media marketing capabilities are extremely powerful and can help businesses to reach a wide audience of potential customers. Thanks to its various features and capabilities, Daum Cafe is an extremely powerful marketing tool.

## **Advertising on Kakao**

Kakao is one of the most popular messaging apps in South Korea, with over 50 million active users. The app also offers a range of other services, including news, games, and shopping. As a result, Kakao is an attractive platform for advertisers. There are several different types of ads that can be placed on Kakao, including search ads, display ads, message ads, brand search ads, shopping ads, local ads, and KakaoTalk Biz Board.

Each type of ad has its own advantages and can be effective in reaching a specific target audience. For example, search ads are a great way to reach users who are actively searching for products or services that you offer. Display ads are ideal for building brand awareness and reaching a large number of people. Message ads can be used to promote special offers or send personalized messages to customers.

Brand search ads are a good way to increase the visibility of your brand. Shopping ads can help boost sales by directing users to your online store. Local ads are perfect for promoting businesses that have a physical presence in a particular city or region. These are similar to Naver ads and therefore will not be discussed at length. But there is a special Kakao advertising feature that needs your attention: KakaoTalk Biz Board.

#### KakaoTalk Biz Board

In today's digital age, businesses need to find new and innovative ways to reach their target audiences. One of the most popular messaging apps in South Korea is KakaoTalk, with over 50 million monthly active users. Recently, KakaoTalk introduced a new feature called Biz Board, which allows businesses to place ads at the top of the Chat tab. This is a highly effective way to reach KakaoTalk's huge user base, as studies have shown that people are more likely to pay attention to ads that are placed within the app itself.

In addition, Biz Board offers businesses a variety of customization options, so they can ensure that their ads are seen by the people who are most likely to be interested in them. With its large user base and powerful advertising capabilities, KakaoTalk Biz Board is an essential tool for businesses looking to reach their target audiences in South Korea.

# Supporting Your Digital Marketing Campaign with Other Kakao Services

#### KakaoFriends



KakaoFriends is a line of characters created by Kakao. The characters are used in a variety of products and services, including digital marketing. The characters can be used to create unique and engaging content that helps to promote brands and products.

#### **Kakao Emoticons**











Kakao emoticons are a popular way to communicate emotions within the KakaoTalk app. With over 1,000 different designs, there is an emoticon for every mood and situation. In addition to being a fun way to express oneself, Kakao emoticons can also be used for marketing purposes. Brands can create their own custom emoticons, which can be used to promote products or services. For example, a clothing brand could create an emoticon of a model wearing its latest collection. Kakao emoticons provide a creative and interactive way to reach Kakao users, and they offer an innovative new marketing channel for brands.

#### Kakao Map



Kakao Map is a mapping and navigation service that is specific to South Korea. Compared to Google Maps, this service is much more popular because it is offered in Korean and is much more accessible to users. Marketers can use Kakao Map to provide location-based information and deals to users. For example, a restaurant could use Kakao Map to push coupons and discounts to users who are nearby. Kakao Map can also be used to create custom maps and directions for specific events or promotions. This can be a useful way to direct foot traffic to a particular store or business. Overall, Kakao Map provides marketers with another tool for reaching and engaging potential customers.

### Kakao Pay and Kakao Bank Kakao Pay B kakao bank

Kakao Pay is a mobile payment service that allows customers to make purchases using their smartphones. This can be used for both online and offline transactions, making it a convenient way for businesses to accept payments from their customers. Kakao Bank is another useful service offered by Kakao. It is an online bank that provides businesses with a simple way to manage their finances.

Both of these services can be used to help businesses streamline their operations and improve their customer service. With easy registration and usability, these services have gained popularity among the digital-native audience of South Korea. Incorporating Kakao Pay and Kakao Bank in your digital marketing campaigns can facilitate any payment or financial service your business needs.

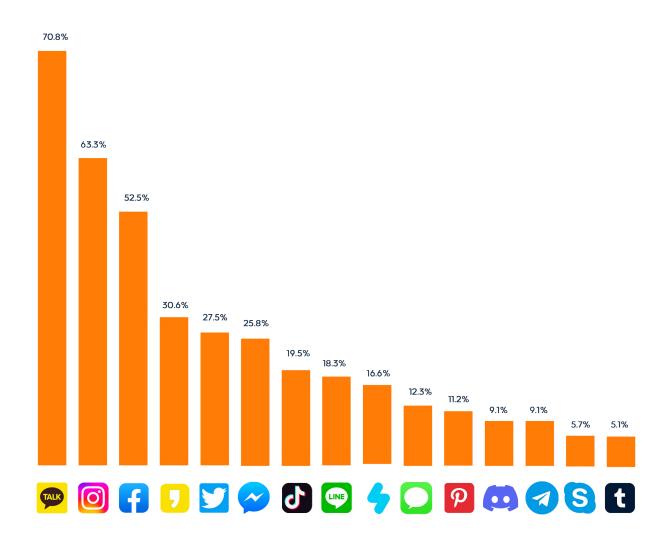
# Global Social Media Platforms in the South Korean Market

In recent years, global social media platforms have made inroads into the South Korean market. Instagram, YouTube, and TikTok are now some of the most popular apps among young Koreans with millions of active social media users. This is due in part to the fact that these platforms offer a wide range of content that appeals to a variety of interests.

Among them, Instagram is a great place to find fashion and beauty inspiration, while YouTube offers a wealth of educational and entertainment videos. TikTok, meanwhile, has become the go-to platform for short, entertaining videos. The popularity of these platforms has also been boosted by the fact that they are available in both English and Korean. This makes them accessible to a wider audience and allows businesses to connect with people from all walks of life.

Since our ebook's main focus is South Korea, we shall not discuss digital marketing with these global platforms here.

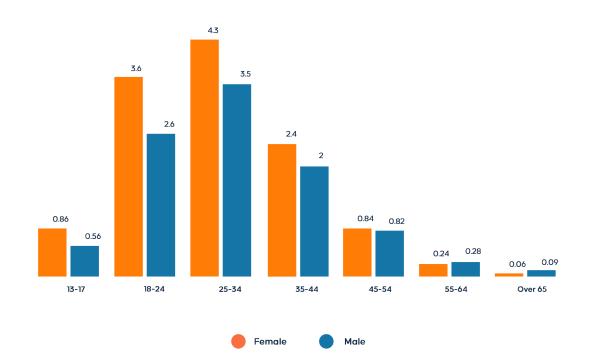
#### Most Frequently Used Social Media in South Korea - 2022 (February)





Instagram is one of the most popular social media platforms in the world, with over a billion monthly active users. In South Korea, Instagram is also one of the most popular social networks, with over 14 million Korean users. While Facebook and Twitter are also popular in Korea, Instagram is particularly popular among young people. In fact, the majority of all Korean Instagram users are between the ages of 18 and 45.





Why is Instagram so popular in Korea? There are a few reasons. First, unlike other social networks, Instagram is visual-based. This makes it perfect for showcasing Korean products and culture to the world. Second, Instagram is highly effective for marketing and advertising. Korean businesses have quickly learned how to use Instagram to reach new customers both domestically and internationally.



While Facebook is the world's largest social media platform, it has found itself facing some stiff competition in South Korea from home-grown alternatives such as Naver and Kakao. Part of the reason for Facebook's struggles in the South Korean market is that it has been slow to adapt to the local market.

Facebook has been hampered by a series of privacy scandals, which have made many Korean users wary of using the platform. As a result, Facebook currently has a lower share of the social media market in South Korea. While it still remains one of the most popular global social media platforms, it faces an uphill battle in trying to gain more market share in South Korea.

#### Youtube

In South Korea, YouTube is one of the most popular video-streaming platforms. The platform offers a wide variety of content, from news and entertainment to educational videos and tutorials. YouTube is also available in multiple languages, making it accessible to a global audience. For businesses, YouTube offers an effective way to reach potential customers. By creating engaging content, businesses can build brand awareness and drive sales. For South Korean businesses, YouTube is an essential marketing tool.

#### **Tiktok**

TikTok is a short-form video platform that allows users to create and share 15-second videos. The app has been downloaded over 2 billion times worldwide, and it is particularly popular among Gen Z users. In Korea, TikTok has become a sensation among young people, who use the platform to create creative content that covers a wide range of topics, from beauty and fashion to pop culture and music.

There are a number of reasons why TikTok has been so successful in Korea. First of all, the platform provides an easy way for users to create and share content. All you need is a smartphone and you can start filming immediately. TikTok also offers a variety of editing tools that allow users to add filters, effects, and music to their videos. This makes the platform extremely user-friendly and popular among users.



#### **Twitter**

Twitter is the 5th most popular social media platform in the country. The platform is used by celebrities, politicians, and brands to interact with their fans and followers. Twitter has also become a news source for many Koreans. The platform is used to share breaking news, and personal opinions, as well as to engage in public discourse. Brands use Twitter to connect with consumers, build relationships, and create content that is relevant to their target audience. The platform provides an opportunity for brands to reach a wide audience with minimal investment. For these reasons, Twitter will continue to be an important player in the South Korean social media landscape.

# Challenges for Digital Marketing in South Korea

As anyone who has tried to do business in South Korea knows, the country is notoriously difficult to break into. Not only is the market highly competitive, but language barriers and cultural differences can make it hard to connect with potential customers.

As the world becomes increasingly digital, businesses are scrambling to keep up with the latest trends in marketing. This is especially true in South Korea, where the internet penetrates nearly every aspect of daily life. According to a recent study, 98% of Koreans use the internet every day, making it one of the most digitally connected countries in the world. Despite this high level of connectivity, there are still some challenges that foreign businesses face when it comes to marketing in South Korea.

With so many brands and products available online, it can be difficult for businesses to stand out from the crowd. To succeed in digital marketing in South Korea, businesses need to find innovative ways to reach their target audience and make their products and services visible. While digital marketing has revolutionized the advertising landscape in many countries, South Korea presents unique challenges.



#### Language Barrier

One of the biggest challenges is the language barrier. Although most people in South Korea speak some English, there is still a significant portion of the population that does This can make it difficult to target ads and create content that resonates with the entire population. Also. foreign brands are not familiar many with the unique aspects of South Korean culture, which can make it difficult to connect with consumers on a personal level. As a result, digital marketers must be creative and adaptable in order to succeed in this highly competitive market.



#### **Slow ROI for Korean Marketing**

One of the biggest obstacles is the slow return on investment for Korean marketing campaigns. Since social media is a long-term investment, businesses need to be prepared to continue their campaigns for an extended period of time before seeing results. Additionally, due to the competitive nature of the market, businesses need to keep their campaigns fresh and engaging in order to stand out from the crowd. As a result, digital marketing in South Korea requires a high level of commitment and continuous effort in order to be successful.



#### **Need for Specialized Knowledge**

South Korea's digital marketing landscape is one of the most challenging and ever-changing in the world. Successfully marketing to consumers in South Korea requires a deep understanding of the country's unique social and cultural norms. What works in other markets may not be effective in South Korea, and even well-established digital marketing strategies can quickly become outdated. For these reasons, businesses that want to succeed in South Korea must invest in specialized knowledge about the local market. They also need to be nimble, adaptable, and willing to constantly experiment with new ideas. Only then can they hope to stay ahead of the curve in this dynamic and fiercely competitive market.



#### **Time-Consuming**

Digital marketing in South Korea can be quite challengingdue to the time-consuming nature of the process. First, it is important to research the target market and understand its needs. This can be difficult as the Korean market is very diverse. Then, a campaign must be designed that will appeal to the target market. The campaign must be well executed in order to be successful. Finally, the results of the campaign must be monitored and analyzed. If the campaign was not successful, adjustments must be made in order to improve results. This entire process can be quite time-consuming, but it is essential for businesses that want to succeed in South Korea.

# Why Should You Hire an Experienced Agency for Digital Marketing in South Korea?

We have discussed in detail the evolving digital marketing landscape of South Korea. The strategies that are used elsewhere in the world cannot be duplicated in this unique market. Therefore, it is highly advisable to employ the service of a well-experienced digital marketing agency. There are plenty of digital marketing agencies offering their services, but those experienced in the South Korean market are so few.

There are many reasons to hire an experienced digital marketing agency in South Korea. First of all, they will have a deep understanding of the local market and culture. This means that they will be able to create targeted campaigns that resonate with Korean consumers. Additionally, they will be up-to-date on the latest digital marketing trends and technologies. This will allow them to create innovative campaigns that get results.



Finally, an experienced agency will have a proven track record of success. They will be able to show you case studies of their past work, which will give you confidence in their ability to deliver results for your business. So if you're looking for digital marketing success in South Korea, make sure to hire an experienced agency.

That is where Inquivx shines. We have years of experience in the South Korean market with digital marketing experts from South Korea on the team. We will get your business in front of the right people at the right time with our innovative and results-driven campaigns. So if you want to take your business to the next level, contact us today. We would be happy to help you grow your business in South Korea. Thank you for reading!



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